

Royal Solutions Group and Merge Healthcare integrate to distribute Patient Check-in & Patient Portal with Merge Product Suite

Merge clients have option to upgrade to Royal Kiosks for comprehensive patient engagement solutions

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Royal Solutions Group LLC, a leading provider of interoperability and certified EHR-as-a-Service solutions to the Healthcare industry, now integrates with Merge Healthcare to offer its Royal Kiosks™ platform as part of the Merge Radiology Information System (RIS) and Merge OrthoEMR product offerings. This powerful new relationship enables Royal's signature Patient Portal and Patient Kiosk to integrate with new and existing Merge customers.

"Royal Kiosks™ is a revolutionary solution that offers patients a simple and intuitive registration process," says Rafal Pisarski, Chief Marketing Officer at Royal. Accessible on any device, Royal Kiosks™ engages, informs, and reminds patients about their exam in the comfort of their own home and on-the-go, thereby helping to improve outcomes through patient engagement. "Royal Kiosks™, combined with Merge's industry-leading product suite, deliver the ideal, comprehensive solution for healthcare providers and patients alike."

Royal's Patient Portal and Kiosks solution enables self-service appointment pre-registration and streamlined information sharing between patients and healthcare facilities. All existing office forms can be converted to a Meaningful Use certified electronic workflow where data is captured, pre-populated with patient information, and seamlessly integrated with systems of record. Healthcare providers significantly decrease patient intake time, eliminate data entry errors, remotely engage the patient and achieve successful Meaningful Use attestation while enhancing the patient experience.

The integration with Merge RIS provides a complete, certified solution for Meaningful Use Stage One and Two reporting, as well as an efficient way to improve patient participation, confidence and satisfaction. Health information updates move easily between, the Patient Portal and Merge RIS, providing information consistency and reliability, and eliminating duplication. Both Merge RIS and Royal Patient Portal are also able to send clinical information via the Direct Protocol to other providers.

"Patient engagement is a critical strategy for all of our ambulatory customers," notes Steven Tolle, Chief Strategy Officer at Merge. "We have witnessed direct client success with clients using Royal's Patient Portal and Kiosk solutions with Merge RIS and we are excited to offer this powerful combination to the broader Merge community."

Customer Benefits

- **Reduced Waiting Room Time** – Express check-in enables a streamlined front office
- **Enhanced Patient Experience** – Portal access provides unprecedented patient engagement capabilities that gives practices a competitive advantage
- **Patient Payments** - With RoyalPay™, an add-on to the Patient Portal, patients can pay quicker, either on-site or on the go.
- **Meaningful Use** - Royal Kiosks™ Patient Portal helps clients to attest for Meaningful Use Stage One and Two

About Merge

Merge is a leading provider of innovative enterprise imaging, interoperability and clinical systems that seek to advance healthcare. Merge's enterprise and cloud-based technologies for image intensive specialties provide access to any image, anywhere, any time. Merge also provides clinical trials software with end-to-end study support in a single platform and other intelligent health data and analytics solutions. With solutions that have been used by providers for more than 25 years, Merge is helping to reduce costs, improve efficiencies and enhance the quality of healthcare worldwide. For more information, visit merge.com and follow us [@MergeHealthcare](https://twitter.com/MergeHealthcare).

About Royal Solutions Group

Royal Solutions Group is a 2014 edition ONC-ACB certified provider of Software-as-a-Service (SaaS) EHR Solutions to the Healthcare industry across North America, offering solution centric approaches to integrating technology, enabling Meaningful Use and optimizing processes. Royal offers Royal Forms™ for secure electronic forms, Royal Kiosks™ for patient check-in and patient portal access, Royal Alerts™ for secure email, text and voice notifications, RoyalPay™ for patient payments and estimation services, RoyalMD® for clinical access and referral management and Report Guard® for encryption, connectivity, and interoperability services. Royal's solutions help to bridge the gap in workflows and system integration through its privately managed Health Information Exchange (HIE), which is responsible for the centralization of data and connectivity-ease with any third party system.

Royal Solutions Group....*How Information Moves.*

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Additional Resources:

- [Royal Products and Services](#)
- Connect via [Twitter](#), [Facebook](#), and [LinkedIn](#)
- [Inside Healthcare Magazine – The Royal Treatment](#)

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